

# Neighbourhood Matters

**Supt Edward Hancox**

# Neighbourhood Matters

Launched in July 2021

17,500 members

83 Safer Neighbourhood Teams

450 Safer Neighbourhood officers & staff

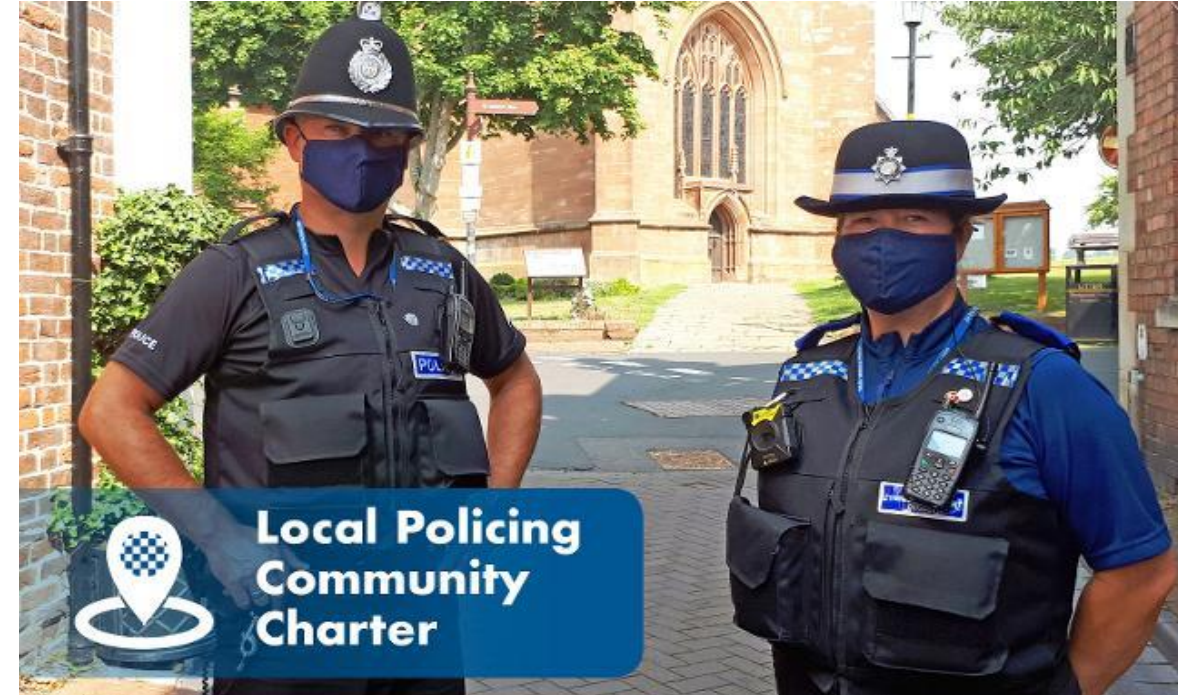
463 Town & Parish Councils



# Local Policing Community Charter

Commitments with charter include:

- Ensuring that our contact centre offers all available methods to contact us, via the telephone, our website or various social media platforms
- Ensuring that there is a dedicated, named, neighbourhood policing team made up of police constables (PCs) and police community support officers (PCSOs) for your area, who will continue to work to understand local issues and provide consistency in your area
- Ensuring that the teams are led by a named sergeant and inspector, dedicated to their roles
- Ensuring that your SNTs' photographs and contact details, including mobile phone numbers, are accurate, up-to-date and easily accessible via our website and on social media platforms. This will enable you to contact the teams directly when they are on duty
- Promoting what we are doing in your local community, providing up-to-date information about policing in your neighbourhood on the West Mercia Police website, on social media, via traditional print and broadcast media and in your community via clear, easy to read posters



## Look up your local Safer Neighbourhood Team

Find your local Safer Neighbourhood Team and be able to contact them directly by entering a street address or postcode below:



# Bridgnorth

Your Safer Neighbourhood Team (SNT) is a group of local police officers dedicated to serving your community. The team is made up of officers and PCSOs based in your area, supported by additional officers from the wider area.

We work closely with local authorities, community leaders and residents to decide our policing priorities for the area. This helps us to find useful, long-term solutions to local problems, while maintaining our wider focus on reducing crime across Herefordshire, Shropshire, Telford & Wrekin and Worcestershire.

Please find contact details for your Safer Neighbourhood Team provided below. Please note that to report a crime or incident to West Mercia Police, you can visit [westmercia.police.uk](http://westmercia.police.uk) or in an emergency, please dial 999.

## Bridgnorth



Stephen Dunn-Brown

PCSO

📞 07814053796

[Email](#)



Amanda Leek

PCSO

📞 07816236749

[Email](#)



Jonathan Lightfoot

PC

📞 07811761855

[Email](#)



Helen Oakley

Pcso

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[Email](#)



Kate Øen

Sergeant

📞 07890544026

[Email](#)



Nicola Roberts

Inspector

📞 07870155904

[Email](#)

## Local Priority Issues

We regularly speak to local residents to establish what issues they may be experiencing in the area. We then seek to tackle the issues in line with our Local Policing Community Charter. Listed below are some of the common themes for this area. To 'Have your say' on local issues, please click on the link below to complete a short survey.



[Have your say](#)

Contact details:

**Superintendent Edward Hancox**

**Head of Prevention | West Mercia Police**

**Mobile:** 07870 512957

**Direct Dial:** 01952 214967

**email:** [edward.hancox@westmercia.police.uk](mailto:edward.hancox@westmercia.police.uk)